



KONICA MINOLTA

November 2008

Mr. Brian Frank
Graphic Enterprises Office Solutions, Inc.
3874 Highland Park NW, Suite 101
North Canton, OH 44720

Dear Brian,

Once again it gives me great pleasure to congratulate you and your Dealership on your outstanding sales achievement as Gold Solutions Dealer of the Year with Konica Minolta during 2007. Please accept the enclosed crystal award in honor and recognition of your great success.

I look forward as we partner together to achieve even greater results and sincerely thank you for your continued support.

Respectfully,

Alan R. Nielsen
Executive Vice President
Dealer Sales & Administration

Enclosure

The essentials of imaging